



Child Friendly version of our Child Safe Complaints Policy

What is Child Safety all about?

At our college, we want everyone to feel safe and respected. We have policies and procedures in place to help keep everyone safe and we expect everyone to follow them. If you ever feel unsafe or see something that worries you, it's important that you tell a member of staff at our college right away. You can speak to a teacher, the principal, or any other staff member, and we will listen to you and take your concerns seriously.

Can I submit a concern or complaint about Child Safety?

Yes. If you ever have a concern or complaint about something that happened at our college, it's important that you let us know. We take all concerns and complaints seriously and will do our best to help you.

How does the College deal with a Child Safety Complaint?

Complaints about child abuse or other harm, or other breaches of our Child Safe Codes of Conduct, relating to conduct by:

- current or former staff members
- current or former students
- other people on Skillset Senior College premises or at College events

are managed differently from other complaints. This is because of the additional confidentiality and privacy requirements surrounding these kinds of matters.

Who can I submit a Child Safety complaint to at the college?

If your complaint is a child safety related complaint, please make your complaint to Head of College, Abbey Barrett (abbey.barrett@skillsetseniorcollege.nsw.edu.au) or if this person is the subject of your complaint please notify our Head of Wellbeing Shean, Jaye Shean jaye.shean@skillsetseniorcollege.nsw.edu.au. If you would like to discuss your concerns with someone out with the college, you can contact the Chair of the Skillset Senior College Board, Craig Randazzo craig.randazzo@skillset.com.au.

What if I want to talk to someone outside of the college?

You can also reach out to external organisations using a special phone number that you can call if you ever need to talk to someone about a problem and don't feel comfortable speaking to someone at our college. The people who answer this phone are there to help you and will keep your information private.

NSW Government Communities and Justice - 13 21 11

The helpline is open 24 hours a day, 7 days a week.

Please remember

Remember, it's important to speak up if you ever feel unsafe or see something that worries you. We are here to help and will do our best to keep you safe. So, don't be afraid to ask for help if you need it.